

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	939	<del>705/8.ccls.</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2003/08/15 18:09</del>
S2	173	<del>705/8.ccls. and customer near (interaction service value score)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2003/08/15 18:09</del>
S3	1025	<del>705/10.ccls.</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/01/05 18:19</del>
S4	251	<del>705/10.ccls. and customer near (interaction service value score)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2003/08/15 18:10</del>
S5	435	<del>(705/8.ccls. and customer near (interaction service value score)) 705/10.ccls. and channel</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2003/08/15 18:10</del>
S6	52	<del>((705/8.ccls. and customer near (interaction service value score)) 705/10.ccls. and channel) and customer near profile</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/01/05 21:12</del>
S7	687	customer near (interaction service) near (center location)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43
S8	81	(customer near (interaction service) near (center location)) and channel and customer near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43
S9	<del>2380</del>	<del>customer near (care retention contact)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2003/08/15 18:43</del>

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S39	<del>7706</del>	<del>(consumer customer) and (interaction service) near (center location)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/06/07 18:12</del>
S40	309	(consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S41	<del>458</del>	<del>(customer consumer) near (care retain\$4 retention contact) and channel and customer near (profile value score)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/06/07 18:13</del>
S42	<del>355</del>	<del>(customer consumer) and (interaction service) near (center location) and (outlet channel) and customer near (profile value score)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/06/07 18:15</del>
S43	1213	(customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:06
S44	481	(customer consumer) near (care retention contact) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:09
S45	<del>62</del>	<del>S44 not S41</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/06/07 18:17</del>
S46	<del>205</del>	<del>(consumer customer) near (select\$4) near (option variable choice) and network and (consumer customer) near (interaction service)</del>	<del>US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB</del>	<del>OR</del>	<del>ON</del>	<del>2005/06/07 18:34</del>
S47	1954	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:46
S48	1637	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43

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S49	1417	customer near (interaction service) near (center location)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43
S50	1954	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S51	1637	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S52	345	(consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S53	137	(customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:06

*SEARCHED TITLES, ABSTRACTS, AND/OR KWIC.*